Data sheet Cisco public



Cisco Catalyst 9800-L Wireless Controller

Contents

Built from the ground up for intent-based networking	3
Product overview: Key features	4
Platform details	5
Product benefits	9
Software requirements	15
Licensing	15
Warranty	22
Cisco environmental sustainability	22
Ordering information	23
Cisco Capital	23

Built from the ground up for intent-based networking



Figure 1. Cisco Catalyst 9800-L

The Cisco® Catalyst® 9800-L is a fixed wireless controller with seamless software updates for small and midsize enterprises.

Built from the ground up for intent-based networking, the Cisco Catalyst 9800-L brings together Cisco IOS° XE Software and Cisco RF excellence to create a best-in-class wireless experience for your evolving and growing organization.

The Cisco Catalyst 9800-L is feature rich and enterprise ready to power your business-critical operations and transform end-user experiences:

- Choose between copper and fiber uplinks. This choice gives you flexibility in your network.
- High availability and seamless software updates, enabled by hot and cold patching, keep your clients and services always on in planned and unplanned events.
- **Secure** the air, devices, and users with the Cisco Catalyst 9800-L. The wireless infrastructure becomes the strongest first line of defense, with Encrypted Traffic Analytics and Software-Defined Access (SD-Access). The controller comes with built-in security: Secure Boot, runtime defenses, image signing, integrity verification, and hardware authenticity.
- Built on a modular operating system, the controller features open and programmable APIs that
 enable automation of day-0 to day-N network operations. Model-driven streaming telemetry
 provides deep insights into your network and client health.

Product overview: Key features

Feature	Description
Maximum number of access points	250, 500 (with performance license)
Maximum number of clients	5000, 10000 (with performance license)
Maximum throughput	5 Gbps, 10 Gbps **(with performance license)
Maximum WLANs	4096
Maximum VLANs	4096
Fixed uplinks	2x 10G/Multigigabit copper or 2x 10G/Multigigabit fiber
Power supply	110W, 12VDC, AC/DC adapter
Maximum power consumption	9800-L-C: 86.9W (with 4.5W USB load) 9800-L-F: 84.5W (assumes 2pc 2.5W SFP and with 4.5W USB load)
Deployment modes	Centralized, Cisco FlexConnect®, and fabric
Form factor	1RU; half-width chassis allows side-by-side installation in standard 19-in. rack
License	Smart License enabled
Software	Cisco IOS XE
Management	Cisco DNA Center, Cisco Prime® Infrastructure, and third party (open standards APIs)
Interoperability	AireOS-based controllers
Access points	Cisco Aironet® 802.11ac Wave 1 and Wave 2 access points, Cisco Catalyst 9100 802.11ax access points

*For information on compatibility: Compatibility Guide

Always on

The Cisco Catalyst 9800-L provides seamless software updates for faster resolution of critical issues, the ability to introduce new access points with zero downtime, and flexible software upgrades. Stateful Switchover (SSO) with active standby and N+1 redundancy keeps your network, services, and clients always on, even in unplanned events.

Secure

Secure the air, devices, and users with the Cisco Catalyst 9800-L. Wireless infrastructure becomes the strongest first line of defense with Encrypted Traffic Analytics and SD-Access. The controller comes with built-in security: Secure Boot, runtime defenses, image signing, integrity verification, and hardware authenticity.

^{**} With 1374 Byte size of packet

Open and programmable

The Cisco Catalyst 9800-L controller is built on the Cisco IOS XE operating system, which offers a rich set of open standards-based programmable APIs and model-driven telemetry that provide an easy way to automate day-0 to day-N network operations.

Platform details

Physical dimensions

 Table 1.
 Cisco Catalyst 9800-L physical dimensions

Dimension	Value
Width	8.5 in. (21.59 cm)
Depth	9.06 in. (23.01 cm)
Height	1.58 in. (4.02 cm)
Weight	C9800-L-C: 3.95 lb. (1.79 kg) C9800-L-F: 4.01 lb. (1.82 kg)

Front panel



Figure 2. Cisco Catalyst 9800-L-C front panel

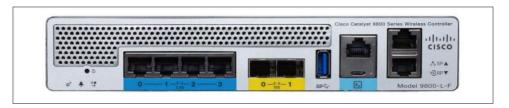


Figure 3. Cisco Catalyst 9800-L-F front panel

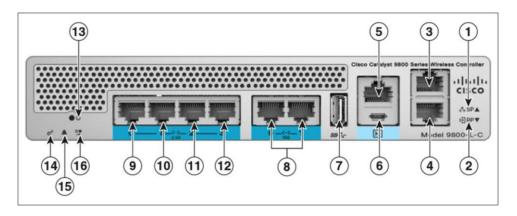


Figure 4. Cisco Catalyst 9800-L -C front panel with components labeled

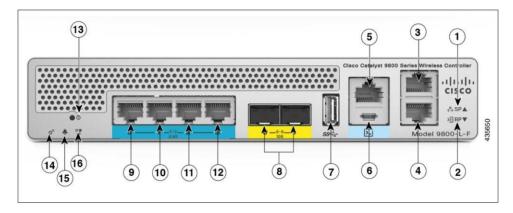


Figure 5. Cisco Catalyst 9800-L-F front panel with components labeled

 Table 2.
 Cisco Catalyst 9800-L front panel components

Label	Description
1	Service port LED
2	Redundancy port LED
3	Service Port (SP) (RJ-45) for out-of-band management
4	Redundancy port
5	RJ-45 console port
6	Micro-B USB console
7	USB 3.0 port
8	2x 10G/Multigigabit copper (Figure 4) 2x 10G/Multigigabit fiber (Figure 5)
9-12	Quad RJ-45 2.5G/1G Multigigabit Ethernet ports
13	Reset button

Label	Description
14	System LED
15	Alarm LED
16	High availability LED

Ports

Table 3. Cisco Catalyst 9800-L ports and their purpose

Port	Description
1x RJ-45 console port	Console port for out-of-band management.
1x Micro USB console port	Console port for out-of-band management.
1x USB 3.0 port	USB 3.0 port for plugging in external memory.
1x RJ-45 management port	Management port used for out-of-band management. Also known as the service port.
1x RJ-45 redundancy port	Redundancy port used for SSO.
4x 2.5G/1G and 2x 10G copper ports	Ports used for sending and receiving traffic between access points and controller, northbound traffic, in-band management traffic, and wireless client traffic. Must be connected to the switch.
4x 2.5G/1G copper and 2x 10G SFP+ fiber ports	Ports used for sending and receiving traffic between access points and controller, northbound traffic, in-band management traffic, and wireless client traffic. Must be connected to the switch.

The four data ports can operate in either 2.5 Gigabit Ethernet or 1 Gigabit Ethernet mode.

Note: 10-Mbps operation is not supported.

Front LEDs

Table 4. Cisco Catalyst 9800-L front-panel LEDs and their purpose

LED	Color	Function
Power	Green	Green if all power rails are within spec
System status	Green	On: Cisco IOS XE boot is complete Blinking: Cisco IOS boot in progress
	Red	On: System crash Blinking: Secure Boot failure Off: ROMMON boot

LED	Color	Function
High Availability (HA) port	Green	On: HA active Slow blink: HA standby hot
	Amber	Slow blink: Booted with HA standby cold Fast blink: HA maintenance
Alarm	Green	On: ROMMON boot complete Blinking: System upgrade in progress
	Amber	On: ROMMON boot and SYSTEM bootup Blinking: Temperature error and Secure Boot failure
Network link LED Indicator	Green	Solid green: Link Flashing green: Activity LED off: Link down

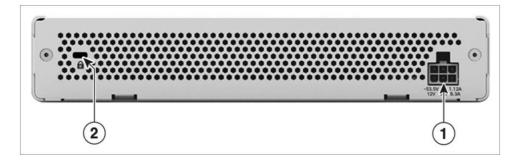


Figure 6. Cisco Catalyst 9800-L rear panel with components labeled

 Table 5.
 Cisco Catalyst 9800-L rear panel components

Label	Description
1	Power adapter
2	Kensington lock

Power

The Cisco Catalyst 9800-L Wireless Controller is powered by a single output 12VDC, 110W 120/240VAC adapter (C9800-AC-110W) that is shipped by default.

SFPs supported (C9800-L-F-K9 only)

Table 6. SFPs supported on the Cisco Catalyst 9800-L

Туре	Module supported
	GLC-BX-D
	GLC-BX-U
	GLC-SX-MMD
	GLC-ZX-MMD
	SFP-10G-SR
	SFP-10G-SR-X
	SFP-H10GB-ACU7M
	SFP-H10GB-ACU10M

Product benefits

Cisco IOS XE

The Cisco Catalyst 9800 Series opens a completely new paradigm in network configuration, operation, and monitoring through network automation. Cisco's automation solution is open, standards based, and extensible across the entire lifecycle of a network device. The various mechanisms that bring about network automation are outlined below, based on the device lifecycle.

- Automated device provisioning: This is the ability to automate the process of upgrading software
 images and installing configuration files on Cisco Catalyst access points when they are being
 deployed in the network for the first time. Cisco provides turnkey solutions with Plug and Play (PnP)
 capabilities that enable an effortless and automated deployment.
- API-driven configuration: Modern wireless controllers such the Cisco Catalyst 9800 Series support
 a wide range of automation features and provide robust open APIs over NETCONF and RESTCONF
 using YANG data models for external tools, both off-the-shelf and custom built, to automatically
 provision network resources.
- Granular visibility: Model-driven telemetry provides a mechanism to stream data from a switch to a
 destination. The data to be streamed is driven through subscription to a data set in a YANG model.
 The subscribed data set is streamed out to the destination at configured intervals. Additionally,
 Cisco IOS XE enables the push model, which provides near-real-time monitoring of the network,
 leading to quick detection and rectification of failures.

Seamless software upgrades and patching: To enhance OS resilience, Cisco IOS XE supports
patching, which provides fixes for critical bugs and security vulnerabilities between regular
maintenance releases. This support allows customers to add patches without having to wait for the
next maintenance release.

Security

- Trustworthy systems: Cisco Trust Anchor Technologies provide a highly secure foundation for Cisco products. With the Cisco Catalyst 9800 Series, these trustworthy systems enable hardware and software authenticity assurance for supply chain trust and strong mitigation against man-in-the-middle attacks on software and firmware. Trust Anchor capabilities include:
- **Image signing:** Cryptographically signed images provide assurance that the firmware, BIOS, and other software are authentic and unmodified. As the system boots, its software signatures are checked for integrity.
- Secure Boot: Cisco Secure Boot technology anchors the boot sequence chain of trust to immutable
 hardware, mitigating threats against a system's foundational state and the software that is to be
 loaded, regardless of a user's privilege level. It provides layered protection against the persistence
 of illicitly modified firmware.
- Cisco Trust Anchor module: A tamper-resistant, strong cryptographic, single-chip solution
 provides hardware authenticity assurance to uniquely identify the product so that its origin can be
 confirmed to Cisco, providing assurance that the product is genuine.

Resiliency and high availability

- **Stateful Switchover (SSO):** Stateful Switchover with an active standby and N+1 redundancy keeps your network, services, and clients always on, even in unplanned events.
- Software Maintenance Upgrades (SMUs) and hot and cold patching: Patching allows for a patch to be installed as a bug fix without bringing down the entire network and avoiding the need to requalify an entire software image. The SMU is a package that can be installed on a system to provide a patch fix or security resolution to a released image. SMUs allow you to address the network issue quickly while reducing the time and scope of the testing required. The Cisco IOS XE platform internally validates the SMU compatibility and does not allow you to install incompatible SMUs. All SMUs are integrated into the subsequent Cisco IOS XE Software maintenance releases.
- Intelligent rolling access point upgrades and seamless multisite upgrades: The Cisco Catalyst 9800 Series comes with intelligent rolling access point upgrades to simplify network operations.
 Multisite upgrades can now be done in stages, and access points can be upgraded intelligently without restarting the entire network.

Flexible NetFlow

• Flexible NetFlow (FNF): Cisco IOS Software FNF is the next generation in flow visibility technology, allowing optimization of the network infrastructure, reducing operating costs, and improving capacity planning and security incident detection with increased flexibility and scalability.

Application visibility and control

• Next-Generation Network-Based Application Recognition (NBAR2): NBAR2 enables advanced application classification techniques and accuracy, with up to 1400 predefined and well-known application signatures and up to 150 encrypted applications on the Cisco Catalyst 9800 Series. Some of the most popular applications included are Skype, Office 365, Microsoft Lync, Cisco WebEx®, and Facebook. Many others are already predefined and easy to configure. NBAR2 provides the network administrator with an important tool to identify, control, and monitor end-user application usage while helping ensure a quality user experience and securing the network from malicious attacks. It uses FNF to report application performance and activities within the network to any supported NetFlow collector, such as Cisco Prime, Cisco Stealthwatch®, or any compliant third-party tool.

Quality of Service (QoS)

Superior QoS: QoS technologies are a set of tools and techniques for managing network resources
and are considered the key enabling technologies for the transparent convergence of voice, video,
and data networks. QoS on the Cisco Catalyst 9800 Series consists of classification and marking,
policing and markdown, and scheduling, shaping, and queuing functions. A modular QoS
command-line framework provides consistent platform-independent and flexible configuration
behavior. The Cisco Catalyst 9800 Series also supports 2-level hierarchical or nested policies.

Smart operation

- **Bluetooth ready:** The Cisco Catalyst 9800-L has hardware support to connect a Bluetooth dongle to the controller, enabling you to use this wireless interface as a management port. This port functions as an IP management interface and can be used for configuration and troubleshooting using the WebUI or Command-Line Interface (CLI), and to transfer images and configurations.
- WebUI: WebUI is an embedded GUI-based device-management tool that enables provisioning of
 the device, simplifying device deployment and manageability and enhancing the user experience.
 WebUI comes with the default image. There is no need to enable anything or install any license on
 the device. You can use WebUI to build a day-1 configuration and from then on monitor and
 troubleshoot the device without having to know how to use the CLI.

Specifications

Table 7. Cisco Catalyst 9800-L specifications

Item	Specification	
Wireless	IEEE 802.11a, 802.11b, 802.11g, 802.11d, WMM/802.11e, 802.11h, 802.11n, 802.11k, 802.11r, 802.11u, 802.11w, 802.11ac Wave1 and Wave2, 802.11ax	
Wired, switching, and routing	IEEE 802.3 10BASE-T, IEEE 802.3u 100BASE-TX specification, 1000BASE-T, 1000BASE-SX, 1000-BASE-LH, IEEE 802.1Q VLAN tagging, IEEE 802.1AX Link Aggregation	
Data Requests For Comments (RFCs)	 RFC 768 UDP RFC 791 IP RFC 2460 IPv6 RFC 792 ICMP RFC 793 TCP RFC 826 ARP RFC 1122 Requirements for Internet Hosts RFC 1519 CIDR RFC 1542 BOOTP RFC 2131 DHCP RFC 5415 CAPWAP Protocol Specification RFC 5416 CAPWAP Binding for 802.11 	
Security standards	 Wi-Fi Protected Access (WPA) IEEE 802.11i (WPA2, RSN) RFC 1321 MD5 Message-Digest Algorithm RFC 1851 ESP Triple DES Transform RFC 2104 HMAC: Keyed-Hashing for Message Authentication RFC 2246 TLS Protocol Version 1.0 RFC 2401 Security Architecture for the Internet Protocol RFC 2403 HMAC-MD5-96 within ESP and AH RFC 2404 HMAC-SHA-1-96 within ESP and AH RFC 2405 ESP DES-CBC Cipher Algorithm with Explicit IV RFC 2408 ISAKMP RFC 2409 IKE RFC 2451 ESP CBC-Mode Cipher Algorithms RFC 3280 Internet X.509 PKI Certificate and CRL Profile RFC 4347 Datagram Transport Layer Security RFC 5246 TLS Protocol Version 1.2 	

Item	Specification	
Encryption	 Wired Equivalent Privacy (WEP) RC4 40, 104 and 128 bits (both static and shared keys) 	
	 Advanced Encryption Standard (AES): Cipher Block Chaining (CBC), Counter with CBC-MAC (CCM), Counter with Cipher Block Chaining Message Authentication Code Protocol (CCMP) 	
	Data Encryption Standard (DES): DES-CBC, 3DES	
	 Secure Sockets Layer (SSL) and Transport Layer Security (TLS): RC4 128-bit and RSA 1024- and 2048-bit 	
	• DTLS: AES-CBC	
	• IPsec: DES-CBC, 3DES, AES-CBC	
	802.1AE MACsec encryption	
Authentication,	• IEEE 802.1X	
Authorization, and	RFC 2548 Microsoft Vendor-Specific RADIUS Attributes	
Accounting (AAA)	• RFC 2716 PPP EAP-TLS	
	RFC 2865 RADIUS Authentication	
	RFC 2866 RADIUS Accounting	
	RFC 2867 RADIUS Tunnel Accounting	
	RFC 2869 RADIUS Extensions	
	RFC 3576 Dynamic Authorization Extensions to RADIUS	
	RFC 5176 Dynamic Authorization Extensions to RADIUS	
	RFC 3579 RADIUS Support for EAP	
	RFC 3580 IEEE 802.1X RADIUS Guidelines	
	RFC 3748 Extensible Authentication Protocol (EAP)	
	Web-based authentication	
	TACACS support for management users	
Management	Simple Network Management Protocol (SNMP) v1, v2c, v3	
	RFC 854 Telnet	
	 RFC 1155 Management Information for TCP/IP-Based Internets 	
	• RFC 1156 MIB	
	• RFC 1157 SNMP	
	RFC 1213 SNMP MIB II	
	• RFC 1350 TFTP	
	RFC 1643 Ethernet MIB	
	• RFC 2030 SNTP	
	• RFC 2616 HTTP	
	RFC 2665 Ethernet-Like Interface Types MIB	
	 RFC 2674 Definitions of Managed Objects for Bridges with Traffic Classes, Multicast Filtering, and Virtual Extensions 	
	RFC 2819 RMON MIB	
	RFC 2863 Interfaces Group MIB	
	RFC 3164 Syslog	
	 RFC 3414 User-Based Security Model (USM) for SNMPv3 	
	RFC 3418 MIB for SNMP	
	• RFC 3636 Definitions of Managed Objects for IEEE 802.3 MAUs	
	RFC 4741 Base NETCONF protocol	
	• RFC 4742 NETCONF over SSH	

Item	Specification	
	 RFC 6241 Network Configuration Protocol (NETCONF) RFC 6242 NETCONF over SSH RFC 5277 NETCONF event notifications RFC 5717 Partial Lock Remote Procedure Call RFC 6243 With-Defaults capability for NETCONF RFC 6020 YANG Cisco private MIBs 	
Management interfaces	 Web-based: HTTP/HTTPS Command-line interface: Telnet, Secure Shell (SSH) Protocol, serial port Cisco Prime Infrastructure 	
Environmental conditions supported	Operating temperature: • 32° to 113°F (0° to 45°C) Note: The maximum temperature is derated by 1.0°C for every 1000 ft (305 m) of altitude above sea level. Nonoperating temperature: • -13° to 158°F (-25° to 70°C) Operating humidity: • 10% to 95% noncondensing Nonoperating humidity: • 0% to 95% noncondensing Altitude: • Operating altitude: 0 to 3000 m (0 to 10,000 ft) • Nonoperating altitude: 0 to 12,192 m (0 to 40,000 ft.) Electrical input: • AC input frequency range: 47 to 63 Hz • AC input range: 90 to 264 VAC Maximum power: • 9800-L-C max measured power = 86.9W (with 4.5W USB load) • 9800-L-F max measured power = 84.5W (assumes 2pc 2.5W SFP and with 4.5W USB load) Maximum heat dissipation: • 9800-L-F: 288.2 Btu/hr (with 4.5W USB load) • 9800-L-F: 288.2 Btu/hr (assumes 2pc 2.5W SFP and with 4.5W USB load) Sound power level measure: • Normal: 40 dBA at 25C • Maximum: 42.9 dBA at 40C Power adapter: • Input power: 100 to 240 VAC; 50/60 Hz	

Item	Specification	
Regulatory compliance	Safety: • UL/CSA 60950-1 • IEC/EN 60950-1 • AS/NZS 60950.1 • CAN/CSA-C22.2 No. 60950-1	
	EMC - Emissions: • FCC 47CFR15 • AS/NZS CISPR 22 • CISPR 22 • EN55022/EN55032 (EMI-1) • ICES-003 • VCCI • KN 32 (EMI-2) • CNS-13438	Class A
	 EMC - Emissions: EN61000-3-2 Power Line Harmonics (EMI-3) EN61000-3-3 Voltage Changes, Fluctuations, and Flicker (EMI-3) 	

Software requirements

The Cisco Catalyst 9800-L runs on Cisco IOS XE Software version 16.12.1 or later. This software release includes all the features listed earlier in the Product Benefits section.

Table 8 lists the minimum software requirements for the controller models.

Table 8. Minimum software requirements

Model	Description	Minimum software requirement
C9800-L-F-K9	Cisco Catalyst 9800-L Wireless Controller	Cisco IOS XE Software Release 16.12.1
C9800-L-C-K9		

Licensing

The Cisco Catalyst 9800 Series Wireless Controllers require mandatory Smart Licensing. This provides ease of use for Cisco DNA license management, consumption, and tracking.

No licenses are required to boot up a **Cisco Catalyst 9800 Series Wireless Controller**. However, in order to connect any access points to the controller, Cisco DNA licenses are required. Every access point connecting to the Cisco Catalyst 9800 Series controller requires a Cisco DNA subscription license. See Figure 8.

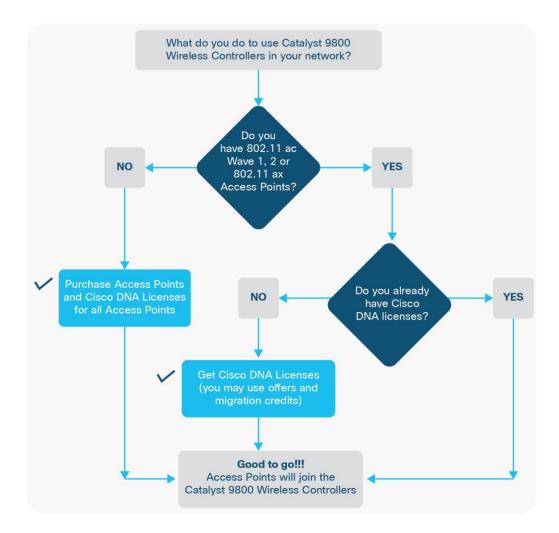


Figure 7.Adding a Cisco Catalyst 9800 Series controller to your network

The APs connecting to the Cisco Catalyst 9800 Series have a new and simplified licensing package.

They can support three types of Cisco DNA license: Cisco DNA Essentials, Cisco DNA Advantage, and Cisco DNA Premier.

The Cisco DNA licenses provide Cisco innovations on the access points. The license also includes the Network Essentials and Network Advantage licensing options, which cover wireless fundamentals such as 802.1X authentication, QoS, PnP, etc., telemetry and visibility, and SSO, as well as security controls. These Network Essentials and Network Advantage components are perpetual and are valid throughout the life of the AP. Cisco DNA subscription licenses have to be purchased for a 3-, 5-, or 7-year subscription term. Upon expiration of a Cisco DNA license, the Cisco DNA features will expire, but the Network Essentials and Network Advantage features will remain.

The following figures and tables show what each base and add-on package includes.

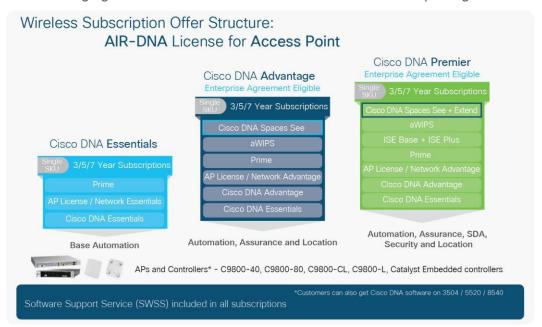


Figure 8. Wireless subscription offer structure



Figure 9. Advantage vs. Essentials licenses

Note: It is not required to deploy Cisco DNA Center just to use one of the above packages.

The following table shows the features included in the Network Advantage and Network Essentials package.

 Table 9.
 Features included in the Network Advantage and Network Essentials packages

Feature	Network Essentials	Network Advantage
 Essential capabilities 802.1X authentications, guest access, device onboarding, infrastructure and client IPv6, Access Control Lists (ACLs), QoS, Videostream, smart defaults, Radio Resource Management (RRM), Spectrum Intelligence, Bluetooth Low Energy (BLE), Zigbee, USB, Cisco TrustSec® SXP, AP and client SSO, Dynamic QoS, analytics, ADP, OpenDNS, mDNS, IPsec, rogue management and detection on controller, mobility 	✓	✓
Optimized RF Flexible Radio Assignment (FRA), ClientLink, Cisco CleanAir® Advanced Next-Generation High Density Experience (NG-HDX), predictive/proactive RRM	✓	✓
Internet of Things (IoT) optimized Identity Pre-Shared Keys (PSK), enhanced device profilers	1	1
DevOps integration • PnP agent • NETCONF, RESTCONF, gRPC Network Management Interface protocol (gNMI) • YANG data models • Guest shell (on-box Python)	✓	✓
Federal certifications Federal Information Processing Standards (FIPS), CC, UCAPL, USGV6	✓	✓
Telemetry and visibility • Model-driven telemetry • NETCONF dial-in, gRPC dial-out	1	✓
High availability and resiliency (advanced) In-Service Software Upgrades (ISSU- Beta), process restart Rolling AP upgrades Patching (CLI) AP service pack and device pack	×	✓
Flexible network segmentation • VXLAN	Х	✓

The following table shows the features included in the Cisco DNA Advantage and Cisco DNA Essentials packages.

 Table 10.
 Features included in the Cisco DNA Advantage and Cisco DNA Essentials packages

Feature	Cisco DNA	Cisco DNA
	Essentials	Advantage/Premier
Basic automation	✓	✓
Plug and Play, network site design and device provisioning		
Element management	✓	✓
Software Image management, network topology and discovery, Application Visibility and Control (AVC)		
Basic assurance	✓	✓
Health dashboard (network, client, and application), AP floor map and coverage map, predefined reports		
Telemetry	✓	✓
Flexible NetFlow		
Base security	✓	✓
Cisco DNA Center management and visibility for Rogue detection		
Advanced automation	x	✓
SD-Access		
Location Plug and Play		
Automated ISE integration for guest		
Third-party API integration		
Assurance and analytics	×	1
Guided remediation		
Apple iOS Insights		
Proactive issue detection		
Aironet Active Sensor tests		
Intelligent capture		
Client location heatmaps		
Spectrum analyzer		
Application performance (packet loss, latency, and jitter)		
App 360, AP 360, Client 360, and WLC 360		
Custom reports		
Docker Container Support*		
Enhanced security and Internet of Things (IoT)	×	✓
Encrypted Traffic Analytics, advanced wireless intrusion prevention (wIPS) (Detailed Signatures)"		
Policy-based workflows	×	✓
EasyQoS configuration, EasyQoS monitoring, policy-based automation		

Feature	Cisco DNA Essentials	Cisco DNA Advantage/Premier
Element management Patch lifecycle management	Х	✓
Advanced Security Adaptive WIPS	×	✓

^{*} Future

Two modes of licensing are available:

- SL: Smart Licensing simplifies and adds flexibility to licensing. It is:
 - Simple: Procure, deploy, and manage licenses easily. Devices self-register, removing the need for Product Activation Keys (PAKs).
 - Flexible: Pool license entitlements in a single account. Move licenses freely through the network, wherever you need them.
 - Smart: Manage your license deployments with real-time visibility into ownership and consumption.

SLR mode

- Specific License Reservation (SLR) is a feature used in highly secure networks. It provides a method for customers to deploy a software license on a device (product instance) without communicating usage information to Cisco. There will be no communication with Cisco or a satellite. The licenses will be reserved for every controller. It is node-based licensing.
- Four levels of licensing are supported on the **Cisco Catalyst 9800 Series Wireless Controllers**. The controllers can be configured to function at any one of the four levels.
 - · Cisco DNA Essentials: Supports the Cisco DNA Essentials feature set.
 - Cisco DNA Advantage: Supports the Cisco DNA Advantage feature set.
 - NE: Supports the Network Essentials feature set.
 - NA: Supports the Network Advantage feature set.
- For customers who purchase Cisco DNA Essentials, Network Essentials will be supported and will continue to function even after term expiration. For customers who purchase Cisco DNA Advantage, Network Advantage will be supported and will continue to function even after term expiration.
- Initial bootup of the controller is at the Cisco DNA Advantage level.
- For questions, contact the Cisco Catalyst 9800 Series Wireless Controllers Licensing mailer group at ask-catalyst9800licensing.
- Cisco Catalyst 9800-L wireless controller has enhanced capability to increase performance through a performance license. This performance license allows customers to connect with 500 access points, 10000 clients and gives a higher throughput.

^{**} Future in Cisco DNA Center

Features	• 9800-L	9800-L with Performance License
APs supported	• 250	• 500
Clients Supported	• 5000	• 10000
Throughput with IMIX	• 5 Gbps	• 5 Gbps
Throughput W/O IMIX	• 5 Gbps	• 10 Gbps *

^{*} With 1374 Byte size of packet

- Customer will have an option to select this performance license while buying Cisco Catalyst 9800-L wireless controller or can order as spare.
- Performance license is a perpetual license that is separate from Cisco DNA license. They are also tracked by smart account.
- For high availability deployments, performance licenses must be brought on both the controllers in HA pair.

Managing licenses with Smart Accounts

Creating Smart Accounts by using the Cisco Smart Software Manager (SSM) enables you to order devices and licensing packages and also manage your software licenses from a centralized website. You can set up the Smart Account to receive daily email alerts and to be notified of expiring add-on licenses that you want to renew. A Smart Account is mandatory for Cisco Catalyst 9800 Series controllers. For more information on Smart Accounts, refer to https://www.cisco.com/go/smartaccounts.

Warranty

Find warranty information on Cisco.com at the Product Warranties page.

Cisco 1-year limited hardware warranty terms

The following are terms applicable to your hardware warranty. Your embedded software is subject to the Cisco End User License Agreement (EULA) and/or any Supplemental EULA (SEULA) or specific software warranty terms for additional software products loaded on the device.

Duration of hardware warranty: One (1) year

Replacement, repair, or refund procedure for hardware: Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of the RMA request. Actual delivery times may vary depending on customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

Cisco environmental sustainability

Information about Cisco's environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the "Environment Sustainability" section of Cisco's Corporate Social Responsibility (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the "Environment Sustainability" section of the CSR Report) are provided in the following table:

Sustainability topic	Reference
Information on product material content laws and regulations	<u>Materials</u>
Information on electronic waste laws and regulations, including products, batteries, and packaging	WEEE compliance

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

Ordering information

Table 11. Ordering information

Туре	PID	Description
Controller	C9800-L-F-K9	Cisco Catalyst 9800-L (Fiber Uplink) Wireless Controller
	C9800-L-C-K9	Cisco Catalyst 9800-L (Copper Uplink) Wireless Controller
	LIC-C9800-DTLS-K9	Cisco Catalyst 9800 Series Wireless Controller DTLS License
	LIC-C9800L-PERF	Cisco C9800 Series Wireless Controller upgrade license
Accessories, spares C9800-RMNT= C9800-AC-110W= LIC-C9800L-PERF=	C9800-RMNT=	Cisco Catalyst 9800 Series Wireless Controller Rack Mount Bracket
	C9800-AC-110W=	Cisco Catalyst Wireless Controller 110W AC Power Supply
	LIC-C9800L-PERF=	Cisco C9800 Series Wireless Controller upgrade license-Spare

Cisco Capital

Flexible payment solutions to help you achieve your objectives

Cisco Capital makes it easier to get the right technology to achieve your objectives, enable business transformation and help you stay competitive. We can help you reduce the total cost of ownership, conserve capital, and accelerate growth. In more than 100 countries, our flexible payment solutions can help you acquire hardware, software, services and complementary third-party equipment in easy, predictable payments. Learn more.

Americas Headquarters Cisco Systems, Inc. San Jose, CA Asia Pacific Headquarters Cisco Systems (USA) Pte. Ltd. Singapore Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at https://www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: https://www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Printed in USA C78-742434-02 02/20